
LOCAL EXCHANGE SERVICES PRICE LIST

This tariff replaces Washington Price List No. 1 issued by Excel Telecommunications, Inc. in its entirety.

COMTEL TELCOM ASSETS LP
D/B/A EXCEL TELECOMMUNICATIONS
433 EAST LAS COLINAS BOULEVARD, SUITE 1300
IRVING, TEXAS 75039

(T)
(T)

LOCAL EXCHANGE SERVICE

Regulations and Schedule of Intrastate Charges
Applying to Local Exchange Service
Within the State of Washington

Issued: March 5, 2007

Effective: March 17, 2007

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET

All Pages of this tariff are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this Page.

Page	Revision	Page	Revision	Page	Revision
Title	First	25	Original	50	First *
1	Second *	26	Original	51	First *
2	First *	27	Original	52	First *
3	Original	28	Original	53	First *
4	Original	29	Original	54	First *
5	Original	30	Original	54.1	Original *
6	Original	31	Original	54.2	Original *
7	Original	32	Original	54.3	Original *
8	Original	33	Original	54.4	Original *
9	Original	34	Original	54.5	Original *
10	Original	35	First *	54.6	Original *
11	Original	36	Original	54.7	Original *
12	Original	37	Original	54.8	Original *
13	Original	38	First *	55	Original
14	Original	39	First *	56	Original
15	Original	40	First *	57	Original
16	Original	41	First *	58	Original
17	Original	42	First *	59	Original
18	Original	43	Original	60	Original
19	Original	44	First *	61	Original
20	Original	44.1	Original *	62	Original
21	Original	44.2	Original *	63	First *
22	Original	45	First *	64	Original
23	Original	46	Original	65	Original
24	First *	47	Original	66	Second *
		48	First *	67	Second *
		49	First *	68	Second *

* New or Revised

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET (Continued)

Page	Revision	Page	Revision	Page	Revision
68.1	Original *				
69	First *				
69.1	Original *				
70	First *				
71	Original				
71.1	Original *				
72	Original				
73	Original				
74	Original				
75	Original				
76	Original				
77	Original				
78	Original				
79	Original				
80	Original				
81	Original				
82	Original				
83	Original				
84	Original				
85	Original				

* New or Revised

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

TABLE OF CONTENTS

Check Sheet	1
Table of Contents	3
Price List Format	4
Explanation of Symbols	5
Application of Price List	6
Section 1 Definitions	7
Section 2 Regulations	9
Section 3 Application of Rates	32
Section 4 Optional Features	35
Section 5 Description of Services	36
Section 6 Charges Applicable Under Special Conditions	74
Section 7 Local Market Trials	84
Section 8 Promotional Offerings	85

LOCAL EXCHANGE SERVICES PRICE LIST

PRICE LIST FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 Cancels the 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a price list filing is made with the Commission, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

LOCAL EXCHANGE SERVICES PRICE LIST

EXPLANATION OF SYMBOLS

When changes are made in any price list sheet, a revised sheet will be issued canceling the price list sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- C - To signify changed conditions or regulation.
- D - To signify discontinued rate, regulation or condition.
- I - To signify increase in rates or charges.
- K - To signify that material has been transferred to another sheet or place in the tariff.
- M - To signify that material has been transferred from another sheet or place in the tariff.
- N - To signify new material, including a listing, rate, regulation, rule or condition.
- R - To signify a reduction in rate and charges.
- T - To signify a change in the word of text, but no change in the rate, rule or condition.

LOCAL EXCHANGE SERVICES PRICE LIST

APPLICATION OF PRICE LIST

This price list sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Comtel Telcom Assets LP d/b/a Excel Telecommunications to customers within the local exchange service area, defined herein.

Issued: June 6, 2006

Effective: June 6, 2006

Issued By: Becky Gipson, Director - Regulatory Affairs
2440 Marsh Lane
Carrollton, Texas 75006

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1 - DEFINITIONS

Certain terms used generally throughout this price list are defined below.

Authorized User:

A person, firm, corporation, or any other entity that either is authorized by the Customer to use the carrier's local exchange telephone service or is placed in a position by the consumer, either through acts or omissions, to use local exchange telephone service.

Bit: The smallest unit of information in the binary system of notation.

Business Service:

A switched network service that provides for dial station communications that is described as a business or commercial rate.

Communications Services:

The Company's intrastate local exchange switched telephone services.

Company:

Comtel Telecom Assets LP d/b/a Excel Telecommunications, the issuer of this price list.

Customer:

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's price list regulations. Customer, as used herein, means business or residential customer unless otherwise specified.

Demarcation Point:

The physical dividing point between the facilities resold by the Company and the Customer's premises equipment.

Exchange:

A unit established by a utility for communication service in a specific geographic area, which unit usually embraces a city, town or community and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

Facilities:

Equipment and/or machinery owned or leased by the Company, or utilized by a wholesaler in providing the service that the Company resells used in the provision of the services.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1 - DEFINITIONS (Continued)

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling: A completed call or telephonic communication between a calling station and any other station within the local service area of the calling station.

Local Exchange Carrier: A company that furnishes local exchange telephone service.

Local Exchange Area: The specific area service by, or purported to be served by an exchange. The company, however will not provide service in those exchange areas which are subject to the rural or small carrier exemption of § 251 of the Federal Telecommunications Act of 1996, Public Law 104-104.

Recurring Charges: The monthly charges to the Customer for services, which continue for the agreed upon duration of the service.

Residential Service: Residential Service is that service furnished in private homes or apartments, including all parts of the Customer's domestic establishment, for domestic use and not for substantial occupation use, *e.g.* in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

Service Commencement Date: Service will commence within 5 days of Company's receipt of customer's order, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this price list, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date.

Unbundled Network Element: Physical and functional elements of the network that can be combined into a complete set in order to provide end-to-end circuits.

User: Customer, Joint User, or any other person authorized by a Customer to use service provided under this price list.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish intrastate local exchange telecommunications service pursuant to the terms of this price list in connection with voice, data and other types of transmissions between points within the State of Washington.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.2 Terms and Conditions

2.1.2.1 Service is provided on the basis of a minimum period of at least one month, 24-hours per day, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days' notice. For the purpose of computing charges in this price list, a month is considered to have 30 days, unless otherwise specified herein.

2.1.2.2 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

2.1.2.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this price list prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.2 Terms and Conditions (Continued)

2.1.2.4 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.1.2.5 Service may be terminated without notice to the Customer if:

- a. the Customer is using the service in violation of this price list; or
- b. the Customer is using the service in violation of the law.

2.1.2.6 This price list shall be interpreted and governed by the laws of the State of Washington without regard for its choice of laws provision.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.3 Liability of the Company

2.1.3.1 The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.5. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.3.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control (except, as in accordance with WAC 480-120-520, the company shall make reasonable provisions to minimize the effects of service outages to the extent it owns the affected equipment), resulting from failures of power service, climate control, fire, explosion, water, storm, force majeure, or other catastrophe.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.3 Liability of the Company (Continued)

2.1.3.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers. The Company will provide for interruptions in service to the extent such credits are provided by the underlying carrier.

2.1.3.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.3.5 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.3.6 The Company is not liable for any claims for loss or damages involving:

- a. Breach in the privacy or security of communications transmitted over the Company's facilities;
- b. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this price list;
- c. Any act or omission in connection with the provision of 911, E911 or similar services;
- d. Any noncompletion of calls due to network busy conditions.¹

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.3 Undertaking of the Company (Continued)

2.1.3 Liability of the Company (Continued)

2.1.3.7 Liability of the Company

The Company neither guarantees nor makes any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.

The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services, unless these services are directly related to the Company's provision of service. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.3 Liability of the Company (Continued)

2.1.3.8 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.1.4 Notification of Service-Affecting Activities

When the Company, in connection with its work, intends to interrupt service, those subscribers who may be affected, will be notified in advance; and to the extent the Company is reasonably aware that the incumbent carrier will interrupt service, such notification will be provided. Generally, such activities are not specific to an individual Customer but affect many Customers' services. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.5 Refusal of Service

2.1.5.1 The Company may refuse to connect with or render service to an applicant for service when such service will adversely affect the service to other existing customers or where the applicant has not complied with state, county, or municipal codes and/or regulations concerning the rendition of such service.

2.1.5.2 The Company may refuse to serve an applicant for service or a Customer if, in its judgement, the provision of service is considered hazardous or of such nature that satisfactory service cannot be given.

2.1.5.3 The Company may deny service to an applicant or Customer because of an overdue, unpaid prior obligation to the Company for the same class of service at the same or different location until the obligation is paid or arrangements satisfactory to the Company are made, provided that an overdue or unpaid obligation to an information provider shall not be grounds for denial of service. A non-telecommunications company applicant for service shall only on an initial occurrence be entitled as a matter of right to arrange to pay an overdue, unpaid prior obligation over not less than six monthly billing periods. Any amount owed to the Company at the time a customer's local service is disconnected for nonpayment is considered a prior obligation. If an applicant or Customer defaults on a payment agreement such default shall constitute grounds for discontinuance or toll restriction of service under the provisions of Washington Administrative Code at Chapter 480-120-081. The Company may offer a payment agreement at any time if deemed appropriate by the Company.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.5 Refusal of Service (Continued)

2.1.5.4 The company may deny service to an applicant or Customer for service at an address where a former Customer is known to reside and has an overdue, unpaid prior obligation to the same telecommunications company for the same class of telecommunications service at that address until the obligation is paid or satisfactory arrangements are made.

2.1.5.5 The Company may deny service until any proper deposit is paid in full or in part.

2.1.5.6 The Company may deny installation or continuation of service to any applicant or Customer who fails to provide accurate and verifiable information necessary to establish the identity of the applicant or until verifiable information is provided.

2.1.5.7 The Company may deny installation or continuation of service to any applicant or Customer who is shown to have obtained or retained service from the Company by fraudulent means, including but not limited to false statements or credit references or employment; false statement of premises address; use of an alias or false name with intent to deceive; rotation of service among roommates or persons living together for the purpose of avoiding the debts of one or more of said persons, or any other similar fraudulent devices.

2.1.5.8 The Company shall deny service to a nonregistered telecommunications company that intended to use the service requested to provide telecommunications for hire, sale, or resale to the general public within the State of Washington. Any telecommunications company requesting service from the Company shall state in writing whether the service is intended to be used for intrastate telecommunications for hire, sale, or resale to the general public.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A Customer, joint User, or authorized User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this price list will apply.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for the payment of all applicable charges pursuant to this price list.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.4 Payment Arrangements

2.4.1 Payment for Service

The Customer is responsible for the payment of all charges for services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

2.4.2 Billing and Collection of Charges

2.4.2.1 Non-measured charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.

2.4.2.2 The Company shall present invoices for Measured Charges monthly to the Customer, in advance of the month in which service is provided, and Measured Charges shall be due and payable within 30 days after the invoice is mailed.

2.4.2.3 Monthly rates for any service provided under this Tariff will apply for each month, or partial month, per account. When a Customer cancels service or when service is discontinued by the Company during a billing cycle, new charges will not be assessed for billing periods subsequent to the discontinuance of service.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.4 Payment Arrangements (Continued)

2.4.2 Billing and Collection of Charges (Continued)

2.4.2.4 Billing of the Customer by the Company will begin on the Service Commencement Date, and accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

2.4.2.5 If any portion of a Customer's payment is not received by the Company two business days prior to the next billing cycle or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment charge shall be due to the Company. The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment charge of \$5.00 shall apply.

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. Any disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill.

2.4.2.6 Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (excluding taxes on the Company's net income) based on the provision, sale and use of services provided pursuant to this price list.

2.4.2.7 Excel may collect on behalf of the Company and/or its affiliates or brands in one or more transactions as permitted by law.

Excel reserves the right to apply credit balances from one Excel affiliate or brand to another to satisfy outstanding account balances for billed regulated telecommunications services.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.4 Payment Arrangements (Continued))

2.4.3 Discontinuance of Service

- 2.4.3.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to and attempted telephonic and/or personal contact with the Customer in accordance with the rules of the Utilities and Transportation Commission as specified at Washington Administrative Code at Chapter 480-120-081, discontinue or suspend service without incurring any liability.
- 2.4.3.2 The Company may discontinue or suspend service without incurring any liability subject to the provisions of Washington Administrative Code at Chapter 480-120-081.
- 2.4.3.3 Upon any governmental prohibition or governmentally required alteration of the scope, nature, technical parameters or other material change in the manner in which telecommunications services is rendered, the Company may discontinue service without incurring any liability, subject to the provisions of Washington Administrative Code at Chapter 480-120-081.
- 2.4.3.4 When the Company has cause to totally disconnect or has totally disconnected a residential service, it shall postpone disconnection of local service after receiving either verbal or written notification of the existence of a medical emergency for a grace period of five business days, in accordance with Washington Administrative Code at Chapter 480-120-081(3).
- 2.4.3.5 Upon the Company's discontinuance of service to the Customer under Section 2.4.3.1 or 2.4.3.2, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the contract term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.4 Payment Arrangements (Continued)

2.4.4 Taxes

If a municipality or political subdivision collects or receives any payment or payments or any telephone service without charge or at reduced rates from the Carrier for or by reason of the operation of the Carrier's business or any portion or phase thereof in the municipality or political subdivision or by reason of an agreement between the municipality or political subdivision and the Carrier, whether such payments or such service be called a license, occupational, privilege, franchise or inspection tax or fee or otherwise, or whether in a lump sum, or at a flat rate, based on receipts or otherwise, the aggregate amount of such payments and such service will be billed, insofar as practical, pro rata to the exchange customers within such municipality or political subdivision, provided, however, the foregoing shall not apply to any such payment or payments or to any such telephone service without charge or at reduced rates during the term of any agreements or arrangement now in effect. All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on monthly bills to customers and are not included in the quoted rates.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.4 Payment Arrangements (Continued)

2.4.5 Alternative Payment Processing

Excel allows Customers to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearing house (“ACH”) transactions. Customers may make payment using alternative payment processing through Excel’s Customer Care Center, the Company’s internet website or other methods approved by Excel. The acceptance of alternative payment processing options for the satisfaction of the Customer’s debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

Customers may elect to enroll in Excel’s Recurring Payment Plan, whereby the Customer’s payment is automatically processed by Excel each month through the Customer’s selected alternative payment processing option.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.5 Allowances for Interruption in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this price list by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in Section 2.5.1 for the part of the service that the interruption affects.

2.5.1 Credit for Interruptions

2.5.1.1 A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this price list. An interruption period begins when the Customer reports a service to be interrupted and releases it for testing and repair. An interruption period ends when the service is operative. If the Customer reports a service to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted.

2.5.1.2 For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.5 Allowances for Interruption in Service (Continued)

2.5.1 Credit for Interruptions (Continued)

2.5.1.3 A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Interruptions Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days credit will be allowed for any one month period.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.5 Allowances for Interruption in Service (Continued)

2.5.2 Limitations on Allowances

No credit allowance will be made for:

- a. interruptions due to the negligence of, or noncompliance with the provisions of this price list by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- b. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer, other common carriers connected to the Company's services or the underlying carrier(s) from whom the Company purchases the services offered in this price list;
- c. interruptions due to the failure or malfunction of non-Company equipment;
- d. reasonable interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- e. interruption of service due to circumstances or causes beyond the control of the Company as defined by WAC 480-120-520(8).

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.6 Use of Customer's Service by Others

2.6.1 Resale

Any service provided under this price list may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this price list, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.6.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to this price list. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.7 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.5.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonably incurred in connection with

- a. all Non-measured charges reasonably expended by Company to establish service to Customer, plus
- b. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- c. all Measured Charges specified in the applicable Service Order Tariff for the balance of the then current term.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2 - REGULATIONS (Continued)

2.10 Excise Taxes and Funds

Company agrees to collect and remit the following social program excise taxes levied upon all end users of regulated telecommunications services pursuant to WUTC rules. Company also agrees to collect and remit relevant federal taxes.

2.10.1 Washington Telephone Assistance Program (WTAP)

Tax per access line per month: \$.13

2.10.2 Telecommunications Relay Services (TRS) for Hearing Impaired

Tax per access line per month: \$.14 (not to exceed \$.19)

2.10.3 E-911 State Excise Tax

Tax per access line per month: \$.20

2.10.4 E-911 County Tax (except King County)

Tax per access line per month: \$.50

2.10.5 E-911 King County Tax

Tax per access line per month: \$.35

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this price list.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local times.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - APPLICATION OF RATES (Continued)

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide (L.E.R.G.), issued by and available from the Traffic Routing Administration (TRA) office at Bell Communications Research, Inc. (Bellcore), Morristown, New Jersey, and in National Exchange Carrier Association, Inc. Tariff FCC No. 4 ("NECA tariff"), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 - APPLICATION OF RATES (Continued)

3.3 Rates Based Upon Distance (Continued)

3.3.2 The airline distance between any two rate centers is determined as follows:

- a. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
- b. Compute the difference between the "V" coordinates of the two Rate Centers; and the difference between the two "H" coordinates.
- c. Square each difference obtained in step (b) above.
- d. Add the square of the "V" difference and the square of the "H" difference obtained in step (c) above.
- e. Divide the sum of the squares by 10 and round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 - OPTIONAL FEATURES

4.1 Directory Listings

For each Customer of Company-provided service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates. The Directory Listings charges listed below will apply only to existing Excel local customers located in Area 1 - Verizon and customers located in Area 2 - Qwest as of October 28, 2009.

	<u>Non-Recurring Charges</u>	<u>Monthly</u>
4.1.1 Residence Service Listings	N/A	\$0.00
4.1.2 Additional Directory Listing	\$10.00	\$0.75
4.1.3 Non-Published	N/A	\$1.10
4.1.4 Non-Listed	N/A	\$1.10

Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan located in Area 1 - Verizon will be billed at the following rates for Directory Listings:

<u>AREA 1</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
4.1.5 Directory Listing - Standard	No Charge	No Charge
4.1.6 Directory Listing - Additional	\$1.55	\$10.00
4.1.7 Directory Listing - Non-Published	\$0.55	No Charge
4.1.8 Directory Listing - Non-Listed	\$0.55	No Charge

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES

5.1 Types of Services Offered

This section of the price list contains a general description of the services offered by the Company and the rates applicable to each service. The Company provides service through reselling switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local exchange service areas in the State of Washington, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. The company also provides service through unbundled network elements. Services will be performed by resale of services provided by other certified local exchange providers.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service

Basic Local Exchange Service provides a Customer with a single, voice-grade Connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this price list;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) the ILEC's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling;
- e) access the Operator Services of the underlying local exchange carrier;
- f) access Directory Assistance of the underlying local exchange carrier for the local calling area;
- g) access Telecommunication Relay Service.

Basic Local Exchange Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the plant facilities provided by the incumbent carrier and resold by the Company up to the Demarcation Point. These facilities are provided by the incumbent LEC and resold and maintained by the Company to provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.1 Service Areas and Rate Groups

Local exchange telecommunications services provided by Excel shall be limited to Customers within the following exchanges as defined by the exchange maps filed by the incumbent Local Exchange Carriers. Use of Area 1 throughout this price list refers to Verizon's local service territory, while Area 2 refers to Qwest's local service territory.

A. Verizon Service Area Exchanges - Area 1

Zone 1

BELLEVUE
EVERETT
HALLS LAKE
KIRKLAND
REDMOND
RICHLAND
RICHMOND BEACH
SEATTLE

Zone 2

BOTHELL
KENNEWICK
SILVERLAKE

Zone 3

BURLINGTON
MARYSVILLE
SAMMAMISH
WENATCHEE

Zone 4

ANACORTES
BELLINGHAM
CAMAS
FERNDAL
LYNDEN
OAK HARBOR
PULLMAN
SEDROWOLLY
SNOHOMISH
VANCOUVER
WASHOUGAL

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

B. QWEST Service Area Exchanges - Area 2

Zone 1

SEATTLE ELLIOTT
SEATTLE MAIN

Zone 2

BELLEVUE GLEN COURT
BREMERTON ESSEX
KENT URLICK
MERCER ISLAND (SEATTLE)
SEATTLE CAMPUS
SEATTLE EAST
SEATTLE LAKEVIEW
SEATTLE PARKWAY
SEATTLE WEST
SUMNER
TACOMA FAWCETT
TACOMA FT. LEWIS
TACOMA LOGAN

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

B. QWEST Service Area Exchanges - Area 2 (Continued)

Zone 3

BELLEVUE SHERWOOD
DES MOINES -TA-TR
FEDERAL WAY
KENT O BRIEN
SEATTLE ATWATER
SEATTLE CHERRY
SEATTLE DUMWAMISH
SEATTLE EMERSON
SEATTLE SUNSET
SPOKANE KEYSTONE
TACOMA SKYLINE
VANCOUVER OXFORD
YAKIMA WEST

Zone 4

AURBURN
CENTRALIA
KENT MERIDIAN
MOSES LAKE AFB
OLYMPIA WHITEHALL
PUYALLUP
RENTON
SPOKANE FAIRFAX
SPOKANE RIVERSIDE
TACOMA GREENFIELD
TACOMA JUNIPER
TACOMA LENOX
TACOMA WAVERLY 2
TACOMA WAVERLY 7

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

B. QWEST Service Area Exchanges - Area 2 (Continued)

Zone 5

ABERDEEN-HOQUIAM
BAINBRIDGE ISLAND
BATTLE GROUND
BELFAIR
BELLINGHAM
BLACK DIAMOND
BREMERTON
BUCKLEY
CASTLEROCK
CHEHALIS
CLARKSTON
CLE ELUM
COLFAX
COLVILLE
COPALIS
COULEE DAM
CRYSTAL MOUNTAIN

DAYTON
DEER PARK
EASTON
ELK
ENUMCLAW
EPHRATA
GRAHAM
GREEN BLUFF
HOODSPORT
ISSAQUAH
LACEY
LIBERTY LAKE
LONGVIEW-KELSO
LOON LAKE
MAPLE VALLEY

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

B. QWEST Service Area Exchanges - Area 2 (Continued)

Zone 5 (Continued)

MOSES LAKE

NAPAVINE

NEWMAN LAKE

NORTHPORT

OKANOGAN

OLYMPIA

OMAK

ORCHARDS

OROVILLE

OTHELLO

PASCO

PATEROS

POMEROY

PORT ANGELES

PORT LUDLOW

PORT ORCHARD

PORT TOWNSEND

RIDGEFIELD

ROCHESTER

ROY

SEQUIM

SHELTON

SILVERDALE

SPRINGDALE

SUNNY SLOPE

TOUCHET

VANCOUVER

WAITSBURGH

WALLA WALLA

WARDEN

WINLOCK

YAKIMA

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.2 Local Line Service

Local Line Service provides Business and Residential Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.2 Local Line Service (Continued)

A. Service Order Charges

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours. The Service Order charges listed below will apply only to existing Excel local customers located in Area 1 - Verizon and customers located in Area 2 - Qwest as of October 28, 2009.

	<u>Non-Recurring Charge</u>
Customer requests to add a feature to an account	No Charge
Customer requests to transfer service from one service address to another	\$20.00
Change Order Charge	\$5.00
Customer requests to remove a feature from an account	\$5.00
Order Migration Charge	\$25.00
Customer requests a billing name change on his/her account	\$5.00
Customer requests a telephone number change	\$25.00

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.2 Local Line Service (Continued)

A. Service Order Charges (Continued)

	<u>Non-Recurring Charge</u>
Outside Service Move (First Line)	\$52.00
Outside Service Move (Additional Line)	\$16.50
Restoration of Customer's service following suspension	\$20.00
Line Installation Charge	\$52.00
Additional Line Installation Charge	\$16.50
Special Construction	Individual Case Basis

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.2 Local Line Service (Continued)

B. Non-Recurring Charges

Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following per line rates for orders and changes in Area 1 - Verizon:

	<u>Non-Recurring Charge</u>
Customer requests to add a feature to an account	\$25.00
Customer requests to transfer service from one service address to another	\$52.00
Change Order Charge	\$25.00
Customer requests to remove a feature from an account	\$25.00
Order Migration Charge	\$25.00
Customer requests a billing name change on his/her account	\$25.00
Customer requests a telephone number change	\$25.00

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.2 Local Line Service (Continued)

B. Non-Recurring Charges (Continued)

	<u>Non-Recurring Charge</u>
Outside Service Move (First Line)	\$52.00
Outside Service Move (Additional Line)	\$52.00
Restoration of Customer's service following suspension	\$25.00
Line Installation Charge	\$52.00
Additional Line Installation Charge	\$52.00
Special Construction	Individual Case Basis

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings

Customers subscribing to the Company's Local Service must purchase a local package consisting of an access line (dial tone), Touch Tone and a pre-determined number of Custom Features. Customers who order an additional line(s), are exceptions to the local package purchase requirement. The EXCEL Classic MyLine Local Service Packages described below in sections B., C. and D. are only available to existing customers of the Excel Classic MyLine Local Service Packages (formerly known as Excel MyLine Local Service Packages) as of February 16, 2004. EXCEL Local Service offers are furnished as follows:

- A. EXCEL Classic MyLine Basic Package: Single line service with Touch-Tone, with the following custom features included: Call Waiting, Call Return and Three-Way Calling. If EXCEL MyLine Classic Basic Local Service Package Customers originate calls by dialing 1+ (Area Code) on a direct-dialed basis and terminate calls to other EXCEL Classic MyLine Basic Local Service Package Customer's telephone number(s), they will be eligible to receive a discount, as described in Section 5.2.9, following.
- B. EXCEL Classic MyLine Value Package: Single line service with Touch-Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name & Number and Selective Call Rejection.
- C. EXCEL Classic MyLine Complete Package: Single line service with Touch-Tone, with the following automatic features included: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name & Number, Selective Call Rejection, Call Forwarding, Priority Call, Call Waiting ID, Auto Busy Redial and Speed Dialing.
- D. EXCEL Classic Additional MyLine Basic Package: Includes Touch-Tone and may be purchased with the following custom features: Call Waiting, Call Return and Three-Way Calling.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

- E. EXCEL Classic Additional MyLine Value Package: Includes Touch-Tone and may be purchased with the following custom features: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name & Number and Selective Call Rejection.
- F. EXCEL Classic Additional MyLine Complete Package: Includes Touch-Tone, Call Waiting, Call Return, Three-Way Calling, Caller ID-Name & Number, Selective Call Rejection, Call Forwarding, Priority Call, Call Waiting ID, Auto Busy Redial and Speed Dialing.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

G. Touch Tone Calling Service

G.1 Touch Tone Calling Service provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of central office facilities.

G.2 All dial-type lines that terminate in an instrument equipped for tone-type address signaling shall be equipped for Touch Tone calling service except for dial-type lines served from a central office where the special facilities for Touch Tone calling service are not available.

G.3 Other facilities, miscellaneous and supplemental equipment, requested by Customers and not detrimental to this service or other services of the Company will be furnished under the regulations and at the rates specified in the applicable sections of this price list.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

H EXCEL MyLine Basic Package

EXCEL MyLine Basic Package provides residential Customers in Washington with local and long distance calling for a flat rate. As of October 28, 2009, the EXCEL MyLine Basic Package is only available to existing customers of the EXCEL MyLine Basic Package in Area 1-Verizon and customers located in Area 2 - Qwest. In order to subscribe to EXCEL MyLine Basic Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: EXCEL MyLine \$.05 Plan or EXCEL MyLine \$.03 Plan. Rates and charges for the EXCEL MyLine Basic Package may vary based on the Customer's selected long distance calling plan. The availability of EXCEL MyLine Basic Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine Basic Package is a bundled service package which includes Basic Residential Local Service as described in Section 5.2.2 and the following three Call Management Features: Call Return as described in Section 5.2.4.e, Call Waiting as described in Section 5.2.4.f. and Three-Way Calling as described in Section 5.2.4.h. The Customer will also receive 100 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL's Friends-R-Free Discount Program as described in Section 5.2.9.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

H. EXCEL MyLine Basic Package (Continued)

EXCEL MyLine Basic Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine Basic Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine Basic Package are set forth in Sections 5.2.6.D and 5.2.6.E following.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

I. EXCEL MyLine Value Package

EXCEL MyLine Value Package provides residential Customers in Washington with local and long distance calling for a flat rate. As of October 28, 2009, the EXCEL MyLine Value Package is only available to existing customers of the EXCEL MyLine Value Package in Area 1 - Verizon and customers located in Area 2 - Qwest. In order to subscribe to EXCEL MyLine Value Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: EXCEL MyLine \$.05 Plan or EXCEL MyLine \$.03 Plan. Rates and charges for the EXCEL MyLine Value Package may vary based on the Customer's selected long distance calling plan. The availability of EXCEL MyLine Value Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine Value Package is a bundled service package which includes Basic Residential Local Service as described in Section 5.2.2 and the following eight Call Management Features: Caller ID as described in Section 5.2.4.i, Call Waiting as described in Section 5.2.4.f, Three-Way Calling as described in Section 5.2.4.h, Call Waiting ID as described in Section 5.2.4.m, Call Return as described in Section 5.2.4.e, Speed Dialing 8 as described in Section 5.2.4.g, Call Forwarding as described in Section 5.2.4.d, and Auto Busy Redial as described in Section 5.2.4.l. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL's Friends-R-Free Discount Program as described in Section 5.2.9.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

I. EXCEL MyLine Value Package (Continued)

In addition to the features described herein, EXCEL MyLine Value Package includes subscription to an unregulated service, EXCEL's Voice Mail. EXCEL MyLine Value Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine Value Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine Value Package are set forth in Sections 5.2.6.D and 5.2.6.E following.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

J. EXCEL MyLine Complete Package

EXCEL MyLine Complete Package provides residential Customers in Washington with local and long distance calling for a flat rate. As of October 28, 2009, the EXCEL MyLine Complete Package is only available to existing customers of the EXCEL MyLine Complete Package in Area 1 - Verizon and customers located in Area 2 - Qwest. In order to subscribe to EXCEL MyLine Complete Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the EXCEL MyLine \$.05 Plan. The availability of EXCEL MyLine Complete Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine Complete Package is a bundled service package which includes Basic Residential Local Service as described in Section 5.2.2 and the following eight Call Management Features: Caller ID as described in Section 5.2.4.i, Call Waiting as described in Section 5.2.4.f, Three-Way Calling as described in Section 5.2.4.h, Call Waiting ID as described in Section 5.2.4.m, Call Return as described in Section 5.2.4.e, Speed Dialing 8 as described in Section 5.2.4.g, Call Forwarding as described in Section 5.2.4.d, and Auto Busy Redial as described in Section 5.2.4.l. The Customer will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

J. EXCEL MyLine Complete Package (Continued)

In addition to the features described herein, EXCEL MyLine Complete Package includes subscription to an unregulated service, EXCEL's Voice Mail. However, EXCEL MyLine Complete Package may be provisioned without the Voice Mail feature upon request of the Customer. EXCEL MyLine Complete Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine Complete Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine Complete Package are set forth in Sections 5.2.6.D and 5.2.6.E following.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

K. Simple Plan

The Simple Plan provides residential Customers with local calling for a flat rate. In order to subscribe to the Simple Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Simple Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.4.5 of this price list. The availability of the Simple Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Simple Plan are set forth in Section 5.2.6.F following and only apply to customers in Area 1 - Verizon.

Excel does not prorate the final monthly charges for the Simple Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Simple Plan may subscribe to Custom Features as described in Sections 5.2.4 and 5.2.7, excluding the following: Caller ID - Number Only, Caller ID - Name and Number Blocking, Call Forwarding - Busy Line, Calling Forwarding - No Answer, Distinctive Ring, Call Forwarding Selective and Selective Call Rejection.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

L. Basic Plan

The Basic Plan provides residential Customers with local and long distance calling for a flat rate. In order to subscribe to the Basic Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Basic Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.4.5 of this price list. The availability of the Basic Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Basic Plan are set forth in Section 5.2.6.F following and only apply to customers in Area 1 - Verizon.

The Basic Plan is a bundled service package which includes single-line local service and 30 minutes of domestic long distance usage. The included long distance minutes and the long distance usage beyond the included minutes are subject to the terms of the Excel Value 3.9 Long Distance Plan. Unused long distance minutes do not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

Excel does not prorate the final monthly charges for the Basic Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Basic Plan may subscribe to Custom Features as described in Sections 5.2.4 and 5.2.7, excluding the following: Caller ID - Number Only, Caller ID - Name and Number Blocking, Call Forwarding - Busy Line, Calling Forwarding - No Answer, Distinctive Ring, Call Forwarding Selective and Selective Call Rejection.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

M. Select Plan

The Select Plan provides residential Customers with local calling, long distance calling and two features for a flat rate. In order to subscribe to the Select Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Select Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.4.5 of this price list. The availability of the Select Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Select Plan are set forth in Section 5.2.6.F following and only apply to customers in Area 1 - Verizon.

The Select Plan is a bundled service package which includes single-line local service, 150 minutes of domestic long distance usage, Caller ID – Name and Number and Call Waiting. The included long distance minutes and the long distance usage beyond the included minutes are subject to the terms of the Excel Value 3.9 Long Distance Plan. Unused long distance minutes do not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

Excel does not prorate the final monthly charges for the Select Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Select Plan may subscribe to additional Custom Features as described in Sections 5.2.4 and 5.2.7, excluding the following: Caller ID - Number Only, Caller ID - Name and Number Blocking, Call Forwarding - Busy Line, Calling Forwarding - No Answer, Distinctive Ring, Call Forwarding Selective and Selective Call Rejection.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

N. Value Plan

The Value Plan provides residential Customers with local calling, long distance calling and two features for a flat rate. In order to subscribe to the Value Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Value Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.4.5 of this price list. The availability of the Value Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Value Plan are set forth in Section 5.2.6.F following and apply only to customers in Area 1 - Verizon.

The Value Plan is a bundled service package which includes single-line local service, 200 minutes of domestic long distance usage, Caller ID – Name and Number and Call Waiting. The included long distance minutes and the long distance usage beyond the included minutes are subject to the terms of the Excel Value 3.9 Long Distance Plan. Unused long distance minutes do not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

Excel does not prorate the final monthly charges for the Value Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Value Plan may subscribe to additional Custom Features as described in Sections 5.2.4 and 5.2.7, excluding the following: Caller ID - Number Only, Caller ID - Name and Number Blocking, Call Forwarding - Busy Line, Calling Forwarding - No Answer, Distinctive Ring, Call Forwarding Selective and Selective Call Rejection.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

O. Premium Plan

The Premium Plan provides residential Customers with local calling, long distance calling and features for a flat rate. In order to subscribe to the Premium Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Premium Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.4.5 of this price list. The availability of the Premium Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Premium Plan are set forth in Section 5.2.6.F following and only apply to customers in Area 1 - Verizon. For such customers, the zones established in Section 5.2.1 of this price list do not apply to the Premium Plan. The Premium Plan is rated and billed according to the zones established and defined by Verizon.

The Premium Plan is a bundled service package which includes single-line local service, Caller ID - Name and Number, Call Forwarding, Call Waiting, Call Waiting ID, Call Return, Call Blocking and Three Way Calling. Customers will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

O. Premium Plan (Continued)

Excel does not prorate the final monthly charges for the Premium Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Premium Plan may subscribe to additional Custom Features as described in Sections 5.2.4 and 5.2.7, excluding the following: Caller ID - Number Only, Caller ID - Name and Number Blocking, Call Forwarding - Busy Line, Calling Forwarding - No Answer, Distinctive Ring, Call Forwarding Selective and Selective Call Rejection.

In addition to the features described herein, the Premium Plan includes subscription to an unregulated service, Excel's Voice Mail. The Premium Plan may be provisioned without the Voice Mail feature upon request of the Customer.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

P. Unlimited Plan

The Unlimited Plan provides residential Customers with local calling, long distance calling and features for a flat rate. In order to subscribe to the Unlimited Plan, the Customer must select Excel as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. In addition, the Customer must select the Excel Value 3.9 Long Distance Plan. Furthermore, Customers of the Unlimited Plan must enroll in Excel's Recurring Payment Plan as described in Section 2.4.5 of this price list. The availability of the Unlimited Plan to the Customer may be restricted based upon Excel's access to services through the incumbent local exchange carrier. Rates and charges associated with the Unlimited Plan are set forth in Section 5.2.6.F following and only apply to customers in Area 1 - Verizon. For such customers, the zones established in Section 5.2.1 of this price list do not apply to the Unlimited Plan. The Unlimited Plan is rated and billed according to the zones established and defined by Verizon.

The Unlimited Plan is a bundled service package which includes single-line local service, Caller ID - Name and Number, Call Forwarding, Call Waiting, Call Waiting ID, Call Return, Call Blocking, Speed Dialing 8 and Three Way Calling. Customers will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Local Service Offerings (Continued)

P. Unlimited Plan (Continued)

Excel does not prorate the final monthly charges for the Unlimited Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period.

Customers of the Unlimited Plan may subscribe to additional Custom Features as described in Sections 5.2.4 and 5.2.7, excluding the following: Caller ID - Number Only, Caller ID - Name and Number Blocking, Call Forwarding - Busy Line, Calling Forwarding - No Answer, Distinctive Ring, Call Forwarding Selective and Selective Call Rejection.

In addition to the features described herein, the Unlimited Plan includes subscription to an unregulated service, Excel's Voice Mail. The Unlimited Plan may be provisioned without the Voice Mail feature upon request of the Customer.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features

The features in this section are made available on an individual basis or as a part of feature packages. Custom features are offered on a monthly basis where facilities are available.

- (a) Anonymous Call Rejection (ACR) - Allows customers to automatically reject all calls that have been marked anonymous, unavailable, or private by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

- (b) Auto Redial (Repeat Dialing) - This feature automatically redials the last outgoing number dialed by the Customer. Activation and deactivation of this feature is completed by the Customer. Repeat Dialing will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

Repeat Dialing (usage sensitive) is available on a pay-per-use basis And the functionality is the same as Repeat Dialing. Repeat Dialing (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

- (c) Call Blocking - Full Restriction - Call Blocking - Full Restriction is a central office service that restricts long distance calling. Restricted calls are directed to a central office announcement. Call Blocking - Full Restriction is activated when a one or a zero precedes a dialed number. However, calls to 800 type services are not restricted, and where facilities permit, one plus calls to Company business offices and repair service are not restricted. All calls to operator services are disallowed for residence Customers.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (d) Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred

Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

- (e) Call Return - This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. If the telephone number is busy, Call Return will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. This is accomplished by the Customer activating a code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

Call Return (usage sensitive) is available on a pay per use basis and the functionality is the same as Call Return. Call Return (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (f) Call Waiting - This feature provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time. A Customer who subscribes to Call Waiting can also inhibit the reception of the Call Waiting tone for the duration of a single call, preventing interruption of the call by activating the code (*70) to cancel Call Waiting. This functionality is automatically included with the Call Waiting feature at no additional cost to the Customer.
- (g) Speed Dialing 8 - This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these numbers is completed by the Customer.
- (h) Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.

Three-Way Calling (usage sensitive) is available on a pay per use basis and the functionality is the same as Three-Way Calling. Three-Way Calling (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (i) Caller ID with Name and Number: Allows the Customer to identify most callers by letting him/her see the names and phone numbers on special display equipment. The customer must purchase the equipment separately and it is not available under this price list.

- (j) Priority Call: This feature permits the Customer to preselect telephone numbers that can be given a distinctive alerting signal, ring or Call Waiting tone (if the Customer also subscribes to Call Waiting). The Customer can create or change a list of telephone numbers by dialing an activation code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (k) Caller ID-Name & Number Blocking: Caller ID-Name & Number Blocking prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way.
- (l) Auto Busy Redial: Auto Redial enables the Customer to redial automatically the last outgoing telephone number. If that telephone number is busy, the service will make call attempts to the telephone number for a maximum of thirty (30) minutes beginning with the Customer's activation of Auto Redial, in an effort to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers access Auto Redial by dialing *66 and can cancel an Auto Redial activation by dialing *86.
- (m) Call Waiting ID: Call Waiting ID allows the Customer to identify the calling party on a waiting call prior to the telephone being answered. Call Waiting ID displays the telephone number and name of the calling party on a Customer's CPE while a call is in progress. Call Waiting ID requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Call Waiting ID displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block. Call Waiting ID requires subscription to Call Waiting and Caller ID Services as described in f and i.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (n) Call Forwarding - Busy Line: Call Forwarding - Busy Line allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number. The Call Forwarding - Busy Line Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.
- (o) Call Forwarding - No Answer: Call Forwarding - No Answer allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number. The Call Forwarding - No Answer Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.
- (p) Selective Call Forwarding: Selective Call Forwarding provides the Customer with the ability to forward incoming calls from up to fifteen (15) pre-selected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list. VTI equipment will screen incoming calls against the Customer's list and forward only those from telephone numbers on the list. The Selective Call Forwarding Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. The Customer must also subscribe to one of the Call Forwarding features described herein.

Subscribers to Selective Call Forwarding activate the service and construct or modify the screening list by dialing *63 and following the prompts. This service may be temporarily deactivated by dialing *83.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (q) Caller ID-Number Only: Caller ID allows the Customer to identify the calling party prior to the telephone being answered. Caller ID-Number only displays the telephone number of the calling party on the Customer's CPE before the call is answered at the Customer's premises. Caller ID consists of two features. Caller ID requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Caller ID displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (r) Selective Call Rejection: Selective Call Rejection enables the Customer to block calls from up to fifteen (15) pre-selected telephone numbers. To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing *60. Customers may deactivate Selective Call Rejection by dialing *80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer's screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

- (s) Call Trace: Call Trace enables the Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. To activate Call Trace, Customers wait ten seconds after disconnecting a call and dial *57. If a trace is successful, the incoming call detail will be recorded, not the voice transmission. The results of the trace will not be provided to the Customer directly. For further action to be taken, the Customer must contact Excel via the telephone number provided in the Call Trace announcement. Customers are not required to subscribe to Call Trace to utilize the service and are billed for each successfully traced call.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Custom Features (Continued)

- (t) Distinctive Ring: Distinctive Ring allows a Customer to establish up to two telephone numbers on the same access line and to distinguish calls to each number by distinctive ringing patterns. The standard ringing pattern applies to the billing telephone number, while the dependent telephone number receives a distinctive ringing pattern for incoming calls. Distinctive Ring is available to single line residential customers where facilities are available.

When a Distinctive Ring Customer also subscribes to Call Waiting, incoming calls to the billing telephone number will activate the standard Call Waiting tone. Calls to dependent telephone number will activate a distinctive Call Waiting tone. When a Distinctive Ring Customer subscribes to any Call Forwarding service, the dependent telephone number may be forwarded to the same number as the billing telephone number or receive no forwarding treatment.

- (u) Call Blocking - Call Blocking enables the Customer to block calls from up to ten (10) pre-selected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing *60. Customers may deactivate Call Block by dialing *80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer's screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

- (v) Call Forwarding - (Busy Line/No Answer) - Provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy and/or does not answer within a determined number of rings. When Call Forwarding service is provisioned in a central office, the pre-selected forwarded telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding service calls.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.5 Operator Services

A. Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance call.

B. Busy Line Verification

Provides operator assistance in determining if there is a conversation in progress at the called station. The charge only applies if 1) a conversation is detected, or 2) the line is detected to be off-hook but no conversation.

C. Busy Line Verification/Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt and both service charges will apply.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.5 Operator Services (Continued)

D. Operator Assisted

Operator Assisted station-to-station and person-to-person charges are determined by adding the appropriate Operator Assisted service charge and/or surcharge, specified in Section 5.2.8, including the applicable calling rate.

The service charge categories for station-to-station Operator Assisted Calls are as follows:

- Station to Station
- Third Party Billed Call

- Person-to-Person
- Collect Call

A surcharge applies to Operator Assisted station-to-station and person-to-person calls. The surcharge applies in addition to any applicable service charges.

Incoming Collect and Billed to Third party Calls can be blocked at the customer's request.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.6 Rates and Charges

A. Local Service Offers

The following charges are applicable to customers located in Local Exchange Service Areas as set forth in Sections 5.2.1.A and 5.2.1.B.

A.1 EXCEL Classic MyLine Basic Package: \$39.95

A.2 EXCEL Classic MyLine Value Package: \$49.95

A.3 EXCEL Classic MyLine Complete Package: \$59.95

A.4 EXCEL Classic Additional MyLine Basic Package: \$39.95

A.5 EXCEL Classic Additional MyLine Value Package: \$49.95

A.6 EXCEL Classic Additional MyLine Complete Package: \$49.95

B. Local Service Access Lines - Prices for Local Service Access Lines as defined in this price list are reflected in the Local Service Offers prices in Section 5.2.6.A, and are not rate additive.

C. Touch-Tone Calling Services - Prices for Touch Tone Calling Service, as defined in this price list, are reflective in the Local Service Offers prices in Section 5.2.6.A.

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.6 Rates and Charges (Continued)

D. EXCEL MyLineSM Bundled Service Packages – Rates and Charges

The following charges are applicable to Customers located in Verizon Service Area as set forth in Section 5.2.1.A of this tariff. The EXCEL MyLineSM bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

	<u>Zones 1, 2, 3</u>		<u>Zone 4</u>	
<u>EXCEL MyLineSM Basic Package</u>	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
-With MyLine SM \$.05 Plan				
Primary Line	\$39.95	(I)	\$46.95	(I)
Additional Line	\$39.95	(I)	\$46.95	(I)
-With MyLine SM \$.03 Plan				
Primary Line	\$42.90	(I)	\$49.90	(I)
Additional Line	\$42.90	(I)	\$49.90	(I)
<u>EXCEL MyLineSM Value Package</u>	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
-With MyLine SM \$.05 Plan				
Primary Line	\$49.95	(I)	\$56.95	(I)
Additional Line	\$49.95	(I)	\$56.95	(I)
-With MyLine SM \$.03 Plan				
Primary Line	\$52.90	(I)	\$59.90	(I)
Additional Line	\$52.90	(I)	\$59.90	(I)
<u>EXCEL MyLineSM Complete Package</u>	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
-With MyLine SM \$.05 Plan				
Primary Line	\$59.95	(I)	\$69.95	(I)
Additional Line	\$59.95	(I)	\$69.95	(I)

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.6 Rates and Charges (Continued)

E. EXCEL MyLineSM Bundled Service Packages – Rates and Charges

The following charges are applicable to Customers located in Qwest Service Area as set forth in Section 5.2.1.B of this tariff. The EXCEL MyLineSM bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

	<u>Zones 1, 2, 3, 4</u>		<u>Zone 5</u>	
<u>EXCEL MyLineSM Basic Package</u>	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
-With MyLine SM \$.05 Plan				
Primary Lin	\$39.95	(I)	\$39.95	(I)
Additional Line	\$29.95	(I)	\$29.95	(I)
-With MyLine SM \$.03 Plan				
Primary Line	\$42.90	(I)	\$42.90	(I)
Additional Line	\$32.90	(I)	\$32.90	(I)
<u>EXCEL MyLineSM Value Package</u>	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
-With MyLine SM \$.05 Plan				
Primary Line	\$49.95	(I)	\$49.95	(I)
Additional Line	\$39.95	(I)	\$39.95	(I)
-With MyLine SM \$.03 Plan				
Primary Lin	\$52.90	(I)	\$52.90	(I)
Additional Line	\$42.90	(I)	\$42.90	(I)
<u>EXCEL MyLineSM Complete Package</u>	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
-With MyLine SM \$.05 Plan				
Primary Line	\$59.95	(I)	\$69.95	(I)
Additional Lin	\$59.95	(I)	\$69.95	(I)

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.6 Rates and Charges (Continued)

- F. Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan located in Area 1 - Verizon will be billed at the following monthly rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Simple Plan	\$19.97
Basic Plan	\$21.95
Select Plan	\$30.91
Value Plan	\$37.95
Premium Plan	Zones 1, 2 and 3: \$39.94 Zone 4: \$43.94 Zone 5: \$44.94
Unlimited Plan	Zone 1: \$41.95 Zone 2: \$43.95 Zone 3: \$47.95 Zone 4: \$51.95 Zone 5: \$52.95

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.7 Custom Feature Rates

The Customer Feature rates listed below will apply only to existing Excel local customers located in Area 1 - Verizon and customers located in Area 2 - Qwest as of October 28, 2009. The following a la carte features are furnished, as specified below:

	<u>Monthly Rate</u>	<u>Per Use Charge</u>
Call Waiting	\$3.95	N/A
Caller ID - Number Only	\$3.95	N/A
Caller ID - Name & Number Blocking	\$3.95	N/A
Caller ID - Name & Number	\$6.95	N/A
Call Waiting ID	\$3.95	N/A
Three-Way Calling	\$3.95	\$0.95
Speed Dial 8	\$3.95	N/A
Call Return	\$3.95	\$0.95
Call Forwarding	\$3.95	N/A
Call Forwarding - Busy Line	\$3.95	N/A
Call Forwarding - No Answer	\$3.95	N/A
Distinctive Ring	\$3.95	N/A
Priority Call	\$3.95	N/A
Anonymous Call Rejection	\$3.95	N/A
Auto Busy Redial	\$3.95	N/A
Call Trace	N/A	\$7.00
Call Forwarding Selective	\$3.95	N/A
Selective Call Rejection	\$3.95	N/A

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.7 Custom Feature Rates (Continued)

Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan located in Area 1 - Verizon will be billed at the following rates for Custom Features:

	<u>Monthly Rate</u>	<u>Per Use Charge</u>
Call Waiting	\$3.75	N/A
Caller ID - Name & Number	\$7.95	N/A
Call Waiting ID	\$0.35	N/A
Three-Way Calling	\$3.75	\$0.75
Speed Dial 8	\$3.00	N/A
Call Return	\$5.00	\$0.75
Call Blocking	\$3.50	N/A
Call Forwarding	\$3.00	N/A
Call Forwarding - Busy/No Answer	\$1.50	N/A
Priority Call	\$3.50	N/A
Anonymous Call Rejection	\$0.25	N/A
Auto Busy Redial	\$5.00	\$0.75
Call Trace	N/A	\$2.00

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.8 Operator Service Rates

The Operator Services charges listed below will apply only to existing Excel local customers located in Area 1 - Verizon and customers located in Area 2 - Qwest as of October 28, 2009.

- A. Local Directory Assistance Service Charge, up to 2 listings
\$0.75, Per Call
- B. Local Directory Assistance Call Completion Service Charge
\$0.75, Per Call
- C. Busy Line Verification/Interrupt Service Charges
\$9.95, Per Verification
\$9.95, Per Interrupt
- D. (Reserved for Future Use)
- E. Operator Assisted Calling Service Charges
 - Collect Call \$3.45 per use (I)
 - Third Party Billed Call \$3.45 per use
 - Person-to-Person \$9.95 per use
- F. Operator Service Per Minute Rate:
\$0.55

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.8 Operator Services Rates (Continued)

The following charges are applicable to customers located in Qwest Local Exchange Service Area as set forth in Section 5.2.1.B.

G. Busy Line Verification/Interrupt Service Charges

\$9.95, Per Verification

\$9.95, Per Interrupt

H. Operator Assisted Calling Service Charges

- Collect Call \$1.65 per use
- Third Party Billed Call \$1.65 per use
- Person-to-Person \$3.00 per use
- Station-to-Station \$1.65 per use

I. Operator Service Per Minute Rate: \$0.40

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.8 Operator Service Rates (Continued)

Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan located in Area 1 - Verizon will be billed at the following rates for Local Operator Services:

J. Local Directory Assistance Service Charge, up to 2 listings

\$1.50, Per Call

K. Busy Line Verification/Interrupt Service Charges

\$1.35, Per Verification

\$1.50, Per Interrupt

L. Operator Assisted Calling Service Charges

- Collect Call	\$3.45 per use
- Third Party Billed Call	\$3.45 per use
- Person-to-Person	\$9.95 per use

N. Operator Service Per Minute Rate \$0.55

Issued: October 27, 2009

Effective: October 28, 2009

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039
(972) 910-1900

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.9 EXCEL MyLine Friends-R-Free Discount Program

EXCEL MyLine Service Customers may place 1+, direct-dialed calls or they can use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to an EXCEL MyLine Service, at no additional charge.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., wireless service telephone numbers, paging service numbers and calling card service numbers) are not eligible for inclusion in the EXCEL MyLine Friends-R-Free Discount Program.

If a Customer discontinues his or her EXCEL Service, only those eligible calls which were made while he or she was a Customer subscribing to Excel's long distance service and EXCEL MyLine Service will receive the EXCEL MyLine Friends-R-Free Discount.

The EXCEL MyLine Friends-R-Free Discount does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff. In addition, EXCEL's MyLine Friends-R-Free Discount is not available for Customers who subscribe to the EXCEL MyLine - Stand Alone Local Service offering.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.9 EXCEL MyLine Friends-R-Free Discount Program (Continued)

Existing Excel Customers who enroll in the EXCEL MyLine Service during their monthly billing period will begin to receive benefits of the EXCEL MyLine Friends-R-Free Discount Program effective with their service initiation date. Customers who convert to a calling plan identified herein, are eligible to receive the benefits of the EXCEL MyLine Friends-R-Free Discount Program beginning on their new service plan effective date. Customers enrolled in the EXCEL MyLine Friends-R-Free Discount Program as of effective date of this tariff will remain enrolled in the program until and only if they otherwise notify the Company.

Issued: June 6, 2006

Effective: June 6, 2006

Issued By: Becky Gipson, Director - Regulatory Affairs
2440 Marsh Lane
Carrollton, Texas 75006

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

6.1 Special Charges

6.1.1 Applications - Special charges may be applied in addition to the usual service connection charges and monthly rates. Special charges apply primarily when unusual investment or expense will be incurred by the Company. Special charges will apply when:

- (a) conditions require or the Customer request the provision of special equipment or unusual or nonstandard methods of plant construction, installation or maintenance or a move of equipment or necessary facilities;
- (b) the Customer's location requires the use of costly private right-of-way; and
- (c) the proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

6.1.2 Customer Requirements

- (a) Temporary Construction - The Customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the Customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.
- (b) The Company shall retain title (if applicable) to all plant constructed, as specified within this tariff, provided wholly or partially at a Customer's expense.
- (c) When attachments are made to poles of other companies, instead of providing construction for which the Customer would be charged under the provisions of this section, the Customer shall pay the other company's cost for such attachments.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.1 Special Charges (Continued)

6.1.2 Customer Requirements (Continued)

- (d) The Customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

6.2 Line Extensions

6.2.1 Conditions for Line Extension Charges

Construction Charges for line extensions are applied to Customer's with abnormally long extension requirements to prevent unreasonable burdening of the general body of existing Customers or service subscribers.

6.2.2 Rules for Line Extension Charges

- (a) All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Company or its designated facilities provider to the Customer.
- (b) The Company will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.
- (c) The construction charge for line extensions is apportioned equally among all Customers of a group.
- (d) Customers may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Company's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Rules and Regulation, Section 2.3.5., on Deposits.
- (e) Payments for line construction are not refundable, and no credit will be allowed for future installations on line extensions constructed under the above regulations.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.2 Line Extensions (Continued)

6.2.3 Poles on Private Property

The Company or its designated facilities provider will provide the poles on private property which are used in serving an individual Customer at no cost to the Customer except in cases where the Customer is required to pay for constructing the line extension. Poles requested by the Customer, in excess of those deemed necessary by the Company, will be charged to the Customer at the installed cost.

6.2.4 Provisions of Private Rights-of-Way

The Company's obligation to provide service through line extension depends entirely on its ability to secure, retain and maintain suitable rights-of-ways without incurring unreasonable expense. When conditions require, Customers shall provide, without expense to the Company, private rights-of-way as needed. Any and all private rights-of-way permit requirements and any and all associated costs will be the responsibility of the Customer and must be furnished before a plant extension project begins.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.3 Special Construction

6.3.1 Construction on Private Property

- (a) The Company or its designated facilities provider will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- (b) If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the Customer may be required to pay for costs over and above the costs applicable for a normal installation.
- (c) The Customer will provide the Company upon request and without charge written permission for the placement of Company facilities (or the facilities of a Company-designated service provider) on their property.
- (d) The Customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

6.3.2 Temporary Service

Where plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the Customer's requirements, the Company may require the Customer to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.3 Special Construction (Continued)

6.3.3 Service Provided to Movable Premises

- (a) When telephone service is provided to movable premises by means of aerial plant, the Customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The Customer shall place, own and maintain the pole. However, if the Customer elects and the Company agrees, the Company or its designated service provider will place, own and maintain the pole and bill the Customer the cost of placing the pole.
- (b) Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the Customer's requirements, the Company may require the Customer to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.3 Special Construction (Continued)

6.3.4 Service to Residential and Commercial Developments

The construction charges, allowances and provisions previously specified in this Section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential or commercial real estate development which, in the Company's opinion, are of a promotional or speculative nature, the Company may require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction.

- (a) The Company and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as Customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be recomputed to reflect regular tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Company employees or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.
- (b) The Customer for telephone service to a development is required to provide the Company, at his own expense, the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.3 Special Construction (Continued)

6.3.5 Underground Service Connections

When a Customer requests that underground service connections be installed instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the Customer subsequently requests that facilities be placed underground, the following regulations apply:

- (a) the Customer shall pay the cost on constructing and maintaining underground conduits which will be built according to Company specifications or according to the specifications of the Company's designated service provider;
- (b) any ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use;
- (c) if a Customer requests that cable be installed in a trench, the trench shall be constructed and back filled under the Company's supervision at the Customer's expense;
- (d) the Company or its designated service provider will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit. The Company or its designated service provider will repair or replace cable in conduit or trench necessitated by damage caused by the Customer or his representatives, only at the Customer's expense; and
- (e) the Company or its designated service provider may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a Customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time of normal replacement, the Customer will be responsible for the expense incurred by the Company in making the replacement.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.4 Special Service Arrangements

6.4.1 General

- (a) If a Customer's requirements cannot be met by regular service arrangements, the Company will provide, where practical, special service arrangements at charges equal to the estimated cost of furnishing such facilities. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.
- (b) If any type of qualifying special assembly device is subscribed to by more than three (3) customers, the Company may file the offering as a general service offering in the appropriate tariff section.

6.4.2 Rates and Charges

- A. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangements.
- B. Estimated costs, which consist of an estimate of the total cost to the Company of providing the special service arrangement, may include the following:
 - B.1 cost of maintenance;
 - B.2 cost of operation;
 - B.3 depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value;

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.4 Special Service Arrangements (Continued)

6.4.2 Rates and Charges (Continued)

- B.4 general administration expenses, including taxes on the basis of average charges for these items;
- B.5 any other item of expense associated with the particular special service arrangement; and
- B.6 an amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.
- C. The estimated installed cost described above will include the costs of equipment and materials provided or used, plus estimated labor costs, including the cost of installation, engineering, supervision, transportation, rights-of-way, in addition to other items chargeable to the capital accounts.
- D. Special service arrangement rates are subject to revision depending on changing costs.
- E. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.
- F. The following rate treatments may be used in connection with charges for special service arrangements:
 - F.1 monthly rental or termination agreement with or without an installation charge; and
 - F.2 installation charge only.

Issued: June 6, 2006

Effective: June 6, 2006

Issued By: Becky Gipson, Director - Regulatory Affairs
2440 Marsh Lane
Carrollton, Texas 75006

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 6 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

6.5 Other Regulations

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, or in the tariffs of the Company's designated service provider, as they now exist, and any revisions, additions or supplements which may be made in the future.

Issued: June 6, 2006

Effective: June 6, 2006

Issued By: Becky Gipson, Director - Regulatory Affairs
2440 Marsh Lane
Carrollton, Texas 75006

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - LOCAL MARKET TRIALS

- 7.1 Purpose - A market trial is intended to enable the Company to test its ability to provide services that may eventually be made available to the general public. As a part of a market trial, the Company may need to test the capabilities of the systems required by a proposed service, including, but not limited to, systems needed to establish, provision, operate, bill and/or collect for a service, whether such systems are provided solely by the company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public.
- 7.2 Eligibility - The Company may limit customers who are eligible to receive a service that is offered as part of a market trial, including but not limited to, limitations on the number of customers or the classes of customers who may subscribe to the service during the market trial. Additionally, the Company may limit the market trial to customers who are employees of the Company.
- 7.3 Availability - The Company, at its option, may choose to offer a market trial service on a statewide basis or may limit the availability of a market trial service to a smaller geographic area. The area in which a market trial service is available may include all or part of an exchange and need not conform to existing exchange area boundaries.
- 7.4 Duration - A market trial may be conducted for any period of time defined by the Company, not to exceed 12 months.
- 7.5 Notice - The Company will notify the Commission in writing of any local market trial services being offered in Washington.
- 7.6 Applicability of Other Tariff Provisions - If the terms and conditions of the market trial conflict with other provisions of this tariff, the market trial terms and conditions shall govern the market trial service offering. In all other instances, a market trial shall be subject to the other terms and conditions for service as contained in this tariff.

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 8 - PROMOTIONAL OFFERINGS

From time to time, the Company may provide certain special offerings to its Customers in the form of service promotions. These special offerings may be limited to certain dates, times and locations. The Company's service promotions are listed below:

8.1 EXCEL MyLine Basic Caller ID Promotion

Beginning September 1, 2003 and ending September 30, 2003, Excel offers the MyLine Basic and Caller ID Promotion to new residential Customers in the State of Washington. New Customers who subscribe to EXCEL MyLine Basic Local Service Package and Caller ID during the aforementioned time period will be eligible to receive a billing credit to reimburse the Caller ID monthly recurring charges for the first three months of service. The billing credit will be applied to the Customer's account during the third month of service and should appear on the same invoice as the Customer's third monthly recurring charge for the Caller ID feature. The Customer must remain subscribed to both the EXCEL MyLine Basic Local Service Package and Caller ID for the entire three-month period in order to be eligible to receive the billing credit, and the Customer's account must be in good standing.